

## **WILLIAM CUSTOMER SERVICE CMT EQUIPMENT**

**"My advice  
would be to  
just go for it,  
you only fail if  
you don't  
try."**

### **Tell us about yourself..**

I am William, I work at CMT Equipment, we buy and sell construction, medical and PPE equipment.

We are based in the UK and we strive to become one of the main providers, we are rising in ranks on google and LinkedIn for customer service and overall quality.

My job is Sales Operations Assistant, it is my job to help where I can and to make sure deliveries to our company arrive on time and are correct, additionally I also look over orders to make sure that all the math is correct so we aren't overpaying or underpaying.

### **Why did you choose an apprenticeship?**

I chose to complete an apprenticeship as I wanted more qualifications to strengthen my CV and I enjoy learning.

### **How did you find out about it?**

I found out about this vacancy on the government website (find an apprenticeship).

### **How long have you been in the industry?**

I have already completed 8 months of my apprenticeship and wasn't in the industry before.

### **How do you feel you have benefitted from doing an apprenticeship?**

During my apprenticeship I have learnt how to present myself professionally in a business environment and also hugely improved my communication skills.

### **What is the most interesting thing that has happened since being on this apprenticeship?**

I moved house and am now planning to move again! I still managed to keep on top of my course during the move.

### **What advice would you give to someone looking to come into the industry or looking to start and apprenticeship?**

If someone is looking for an apprenticeship, or thinking about one my advice would be to just go for it, you only fail if you don't try.

### **What next for you and your future?**

I would like to apply for and move into a different and higher role and hopefully this comes with a pay increase.

### **What would you say to someone who is thinking of doing an apprenticeship?**

Good luck, it is worth every second and you will enjoy it so much!

