



Keeping Excellence  
In Training Standards

*Celebrating*  
— 25 YEARS —

# KEITS Autumn Newsletter

Sept 2022



***Welcome to KEITS  
Training Services' Autumn  
edition newsletter 2022.***

***We hope you have all had a  
fantastic summer and made  
the most of the glorious  
weather.***

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## Read Our Blogs!

Have you seen any of our news blogs on our website?

Each week features a brand new blog designed to help both current, and future employers and learners.

We answer FAQ's in detail, or discuss new and relevant news topics. From Horticulture through to Customer Service we cover it all.

Please go and take a look, share with others and spread the word!



Have you got any questions you would like answering?

We welcome any ideas for website blogs and would also love to feature our amazing employers and learners, so if you think you could help, please get in touch at [recruit@KEITS.co.uk](mailto:recruit@KEITS.co.uk)



Above: Lucy at Eagle Heights

Right: Olivia at Whitegates

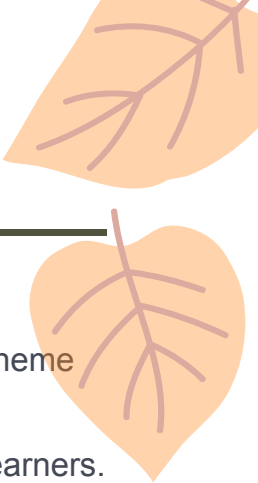


## Special Recognition Award

As well as our Learner of the Month scheme, KEITS have also celebrated a special recognition award for two learners this quarter.

These learners have gone above and beyond during their time at KEITS and were nominated by their training consultants for their hard work!

You can read more about these learners by visiting [news](#) on our website.



## Learner of the Month

KEITS' Learner of the Month scheme continues to recognise and congratulate our hard working learners.

Learners can be nominated by either their assessor or employer and are featured on our social media platforms before receiving a certificate. These learners have demonstrated a high level of dedication, knowledge and skill in their chosen industry.

Our latest learners of the month featured to the left are: Jared, Lucy, Niamh and Craig.

## New Wellbeing Service for Apprentices

We all know that times have been difficult and challenging over the last couple of years. More and more people are struggling with their mental health.

KEITS recognises the challenges of this ever changing world and are here to support our apprentices. The health and wellbeing of our apprentices is paramount.

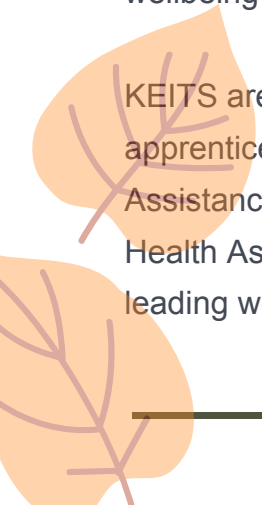
KEITS are therefore proud to offer all of our apprentices access to an Employee Assistance Programme (EAP), delivered by Health Assured – the UK and Ireland's leading wellbeing provider.



An EAP is a confidential benefit designed to help our apprentices deal with personal and professional problems that could be affecting their home or work life, health or general wellbeing.

Our EAP service provides a complete support network that offers expert advice and compassionate guidance 24/7, covering a wide range of issues.

This service comes with an app available on IOS and Android, for more information please click [here](#).



## Learner Achievements

We ALWAYS enjoy celebrating our learners' successes, both past and present. Although, recently we have been busy creating some documents to help inspire future apprentices and thought it a great opportunity to share some snippets of these case studies with you.

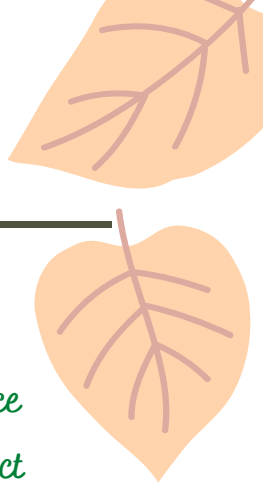


Jack started his Senior Equine Groom apprenticeship with North Farm Stud in October 2019 and went on to achieve a distinction in his End Point Assessment. Jack said. "Since starting my apprenticeship with KEITS and North Farm Stud I have been able to progress with my dressage. I started competing at intro level and throughout my apprenticeship I was given many opportunities to compete. I have now worked my way up to now working on a dressage yard. Most recently I competed with my own horse at my first affiliated BD and won my Prelim and Novice with high scores. My plans for the future are to get my own horse to advanced- medium level.



Alex Wood is completing a Level 2 Animal Care and Welfare Assistant Apprenticeship with the Veterinary Care Pathway at Vets4Pets. Having excelled during her apprentice with Vets 4 Pets, Alex has proved to be a dedicated and very conscientious learner and she has worked so hard to produce an excellent portfolio. Her practical skills have developed over the course of the apprenticeship and it's clear she loves her job and the animals she works with. Alex always considers the welfare of all the animals she works with. Going forward Alex is very keen to further her education and career by training to become a qualified Veterinary Nurse.





## Employer feedback

We are given so many wonderful testimonials from our past and present employers, we wanted to start sharing these and highlighting the brilliant businesses we get to work with.



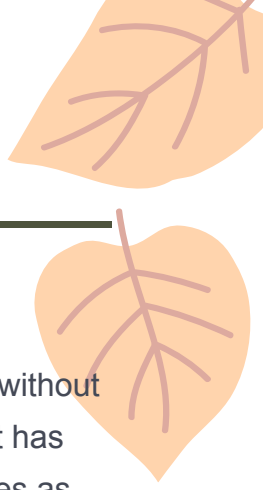
*"I've recently taken on my first apprentice with KEITS. From my first initial contact with them they have been so helpful, from finding the right course for my apprentice, to explaining the next steps and signing her up onto the scheme. All the KEITS staff we have had conversations with have been a real pleasure to deal with and I'd happily recommend KEITS to anyone looking at taking on an apprentice. I'm looking forward to the future!"*

Helen Cornhill  
Hounds at Home Ltd

*"I find KEITS and their apprenticeship programme excellent due to the ongoing support and guidance received for both our organisation and apprentices. The service KEITS provide is very professional, thorough, informative and educational. Everyone at KEITS from the tutors to office admin are very helpful, friendly and polite. Nothing is too much trouble!"*



Jeff Foulger  
Chigwell Golf Club



## Goodbye to Becky

Rebecca Diamond, after 21 years working for KEITS, retired at the end of August 2022. Becky had originally planned for this to happen at an earlier date, but with the upheaval brought on by Covid, this was delayed.

Becky joined KEITS in September 2001 as a Business Development & Assessment Consultant for Horse Care. In 2003 Becky was promoted to become KEITS NVQ Co-Ordinator whilst continuing her Training & Assessment role for Horse Care and the Animal Care sectors.

Becky then took on several different roles, before finally, in 2012, Becky's title became Non-Executive Director.

Over the past 21 years, Becky has, without a doubt played a significant role that has attributed towards KEITS's successes as well as being an incredible support to all her colleagues. She will be dearly missed.

Thank you Becky for everything you have done for KEITS and we are sure you will all join us in wishing Becky a happy retirement and hope she gets to now tick things off her retirement bucket list!



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## CPD for you and your Staff

Is there a certain subject you'd like to train or upskill your staff in?

Perhaps you want to become a more sustainable business? Or have your staff better prepared for first aid?

Don't forget KEITS have a HUGE range of CPD courses available for less than £30. Discount is also available for multiple orders.



## What is OTJ training?

We want to remind our employers what OTJ Training means..

'Off-the-job training' must make up at least 20% of the apprentice's normal working hours (working hours capped at 30 hours a week for funding purposes only). For a full-time apprentice, this is an average of 6 hours a week over the planned duration of the apprenticeship.

You can deliver off-the-job training in the apprentices' normal workplace or at an external location.

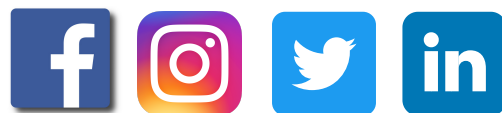
Time spent on initial assessment, onboarding, progress reviews, on-programme assessments and English and maths up to level 2 does not count towards off-the-job training.

For useful documents about what activities may be classed as OTJ Training and myth busters around the subject click [here](#).



## Follow Us On Social Media!

KEITS are always busy on our social media platforms, and we would love for you to show and tag us in anything our learners may be up to! We are now also on linked in where you'll find links to all our latest blogs.



#KEITSTRAININGSERVICES

